

FORM FOR MAKING FORMAL COMPLAINT

Name of the Complainant		
Address		
Address		
Contact number (Mobile)		
Contact number (Landline)		
Tick the relevant box below		
I have read and understood the ACE 11+ Tuition Terms & Conditions Yes No		Yes No
I have read and linderstood the ALE TI+ Tuition Terms & Conditions [165] [NO		
I have read and understood the ACE	E 11+ Tuition Complaints	Yes No
Procedure		
Provide the details of your comp	laint and please be as specific	as possible. You
may attach any documents relevant		·



ACE 11+ TUITION

What outcome of complain	t you want:	
What actions you think will settle your complaint concerns:		
-		
Signed:		
Date:		

CONFIDENTIAL